



Spira Manufacturing remains OPEN as an "Essential Business" COVID-19 creating some excusable delays

April 8, 2021

Dear Spira Customer & other interested agencies:

Spira is taking all necessary precautions and measures to maintain the highest levels of support to our customers while ensuring our employees' health and well-being. We want to reassure you that we are remaining open for business as we are within the category of "essential business" - manufacturing to the supply chain of the DOD, DOE, and other government and commercial agencies specified in the orders from the CA Governor and Los Angeles Mayor.

However, due to the unprecedented pandemic of COVID-19, there is likely to be some business disruption caused by events beyond our control, including supply chain interruption, government-mandated closures, and logistical restrictions. Beyond Spira's reasonable control, these disruptions were unforeseen and constitute excusable delays or *force majeure* events. Accordingly, these events excuse Spira from various contractual obligations, including honoring previously issued need dates, contract dates, and acceptance of deliveries.

Even though these events have relieved Spira from its strict contractual obligations, we are doing everything possible to align our capabilities with our customers' needs. Spira is adjusting our build schedules, reducing quantities, or moving out current purchase order delivery/dock dates. These changes are communicated to each order's respective buyers' agent. We are doing our best to minimize delays and continually monitor the circumstances and keep you informed of any further developments that may impact our respective businesses.

Because of the unpredictable impacts of the COVID-19 pandemic, we are unable to determine how long these excusable delays and force majeure events may continue. We sincerely regret any inconvenience this has caused you, our valued customer. Please know that, wherever possible, Spira's team members are working closely with our production and supply base as well as your organization to mitigate the impacts of associated changes.

Should you have any questions regarding this letter or its contents, please contact your Spira Customer Service representative.

Sincerely,

The Spira Management Team

We remain open Mondays through Friday, 6:30-4 pm PT.



Critical Vendor Delay Notification

April 8, 2021

Dear Spira Customer & other interested agencies:

As an OEM, Spira manufacturing is dependant on product supply from raw material vendors. One such vendor that has a critical impact on the production timeline are our Adhesive Vendors.

Based on recent reports the adhesive industry as a whole is experiencing significant delays and shortages, and as a result Parts requiring adhesive are experinceing significant delays. Spira is working with its vendors and establishing alternates in an attempt to expedite manufacturing and still remain on target for delivery dates.

Please see the notification in this link directly from one of our vendors informing us of the delay. <https://www.spira-emi.com/wp-content/uploads/2021/04/DCS-Supply-Issues-Customer-Letter.pdf>